



Working for Health

About us

Working for Health CIC is a specialist, end to end provider of employment support to people with mental health conditions. It provides support for the job seeker to find work and supports people in work to keep their job.

We aim to increase an individual's hope and aspiration for work, to increase the number of people in work, and reduce stigma and discrimination

Our philosophy

Working for Health believes that:

- everyone can work, if the work is right for them
- everyone has skills and talents
- everyone has the right to a second chance
- hope will be the change agent

Working for Health is committed to ethical principles and practice, not only towards the customers we serve but also to our partner agencies, commissioners, employees, volunteers, and our environment.

As a Community Interest Company all of our profits are reengineered into our community of interest: in our case this is the group of people whose working life is effected by mental ill health.





Volunteer Role Social Media & Discord Volunteer

Payments: All authorised out of pocket expenses will be reimbursed

Role Purpose:

This position will play a crucial part in the online promotions of our CIC.

The volunteer will contribute to the posting, liking, and sharing of content on our social media platforms and use original content for the promoting and marketing our services. We currently have a Facebook page, Twitter, and Instagram accounts we are also looking to branch out onto other platforms (e.g., TikTok).

Additionally, this role will involve being a moderator on our Discord server which we host our online community on. This will involve being an active member on the platform and support the development of our virtual community. You will be able to engage members and keep the space safe and welcoming.

Tasks:

Roles will be varied but may include:

- Working under the guidance of the social media lead to develop and maintain our social media channels.
- Contribute to discussion, share information and distribute articles which promote our mission, vision and values.
- Work with the lead for Promotions and Fundraising to post original content
- Work within the existing marketing strategy and contribute to its ongoing development.
- Greeting new members and helping them to feel welcome (Discord)
- Engaging members and starting conversations. (Discord)
- Moderate the discord space and report any rule violations or concerns to staff and take appropriate action.



Key Accountabilities:

- To maintain a professional relationship with the participants, staff and other volunteers, and maintain confidentiality and boundaries.
- To engage in training and personal development activities consistent with the requirements of the post.
- To work within the policy and governance framework of the organisation and outlined in the volunteer handbook.



How we work

Confidentiality

In the performance of the duties, the volunteer may have access to confidential information relating to service users, staff and volunteers, and the organisation. All such information is to be regarded as strictly confidential and may only be divulged to authorised persons in accordance with the policies and procedures relating to confidentiality and the protection of personal and sensitive data.

Health and Safety

The volunteer will assist in promoting and maintaining their own and others' health, safety and security as defined in the Health & Safety Policy.

Safeguarding

Working for Health is committed to safeguarding and promoting the welfare of children, young people and Adults at Risk and we expect all staff and volunteers to share this commitment. The suitability of all volunteers will be assessed during the recruitment process and the successful applicant will be required to undertake annual Safeguarding training and an enhanced criminal record check.

Equality and Diversity

The volunteer will support the equality, diversity and individual rights: acting in a way that recognizes the importance of people's rights; respecting people's privacy, dignity, needs and beliefs; and behaving in a manner which is welcoming, non –judgemental and respectful of circumstances, feelings, priorities and rights.



PERSON SPECIFICATION	Essential	Desirable
Excellent written skills and accuracy with grammar, spelling and punctuation	✓	
Good verbal and non-verbal communication skills.	✓	
Extensive of social media channels including Facebook, Instagram and Twitter	✓	
Have excellent organisational skills and an attention to detail		✓
Creative thought and the ability to put those thoughts into written and visual interpretation	✓	
Excellent team-working skills	✓	
Ability to be self-motivated and pro-active	✓	
Personal experience of mental health conditions		✓
An understanding of the impact of mental health on a person's life, i.e. stigma and discrimination, particularly around employment		✓



Applications

To apply for this post please use our application form:

<https://forms.gle/Uc2sVEB4QxC9vhNK7>

If you wish to discuss this role in more detail or volunteering in general, please email hello@workingforhealth.co.uk or give us a call on 01482 242808